

SVKM's NMIMS
NMIMS Global Access – School for Continuing Education

Programme: PGDBM/PGDHRM

June 2013 Examination

Subject: Organizational Theory, Structure & Design

Semester: III

Course: New

Marks : 70

Date: 17.06.2013

Time: 3.00 p.m. to 6.00 p.m.

Instructions:

1. Answer to each new question to be started on a fresh page.
2. Figure in bracket indicates full marks.

Q.1)

Attempt 2 out of 3

[2X5, 10 MARKS]

- a. Discuss role of senior management and middle management
- b. Discuss what is strategy and its importance in an organization.
- c. Discuss the values in an organization.

Q.2)

Attempt 2 out of 5 (short notes)

[2X5, 10 MARKS]

- a. Discuss Hawthorne studies.
- b. Technology and complexity.
- c. Future organization
- d. The systematic approach
- e. Decision making.

Q.3)

Attempt 3 out of 5

[3X10, 30 MARKS]

- a. Define bureaucracy. *What role do rewards play in Webers bureaucracy?*
- b. How valid are Fayols *principle today?*
- c. For business the bottom line is profit. Discuss the factors affecting the profit.
- d. What are the advantages and disadvantages to div. of labour.
- e. What is authority? Also discuss decision making process in an organization.

Q.4) Attempt all questions:

[5X4, 20 MARKS]

- a) What is change management?
- b) What is business transformation?
- c) Why do organization resist change?
- d) Describe five determinants of change management?

X
1/1