

SVKM's NMIMS
NMIMS – GLOBAL ACCESS SCHOOL FOR CONTINUING EDUCATION

Programme: PGDMM (For Employees of Max Life Insurance))

Academic year: 2013 – 2014
Subject: Organisational Behaviour
Date: 14.12.2013

Semester: I - RE-EXAM
Marks : 50
Time: 3.00 p.m. to 5.00 p.m.

Instructions:

1. Answer to each new question to be started on a fresh page.
2. Figure in bracket indicates full marks.

Q.1. Discuss or write short notes (any 2 out of 4) (Marks: 2*5=10)

- a) Impression Management
- b) Ability – influencing individual behaviour
- c) McClelland's theory of Motivation
- d) Types of Values

Q.2. Write short notes (any 2 out of 5) (Marks: 2*5=10)

- a) Types of Work Teams
- b) Path-goal Theory of Leadership
- c) Operant Conditioning Theory of Learning
- d) OB and its Behavioural Sciences Foundation/ disciplines influencing the field of OB
- e) Determinants of Personality.

Q.3. Attempt any 3 out of 5 (Marks: 3*10=30)

- a) What are the sources of Power? Discuss some Power Tactics used in organizations.
- b) What is the difference between groups and teams? What do you understand by Group Dynamics?
- c) Discuss and compare concepts such as Empowerment, Job Enrichment and Delegation.
- d) What is Politics in organizations? What are the factors that contribute to organizational Politics?
- e) Discuss functional and dysfunctional conflict. Suggest techniques for resolving inter personal conflicts.