

SVKM's NMIMS
School of Distance Learning

Programme: PGDSCM

Academic Year: 2011-2012

Semester III

Subject: Enterprise Resource Planning

Course New

Marks: 70

Date: 30.12.2011

Time: 3.00 p.m to 6.00 p.m

Note:

1. All questions are compulsory.
2. All sub-questions carry equal marks.
3. Answer to each new question must be started on a fresh page.
4. Figure in brackets indicate full marks.

Q1. Attempt any TWO out of any FOUR:

(Marks: 10)

- a) What are the advantages and disadvantages of ERP?
- b) Describe the functions of quality management module.
- c) What are the pros and cons of in-house implementation?
- d) Explain faster implementation methodologies used in ERP implementation.

Q2. Write short notes on any TWO out of any FIVE:

(Marks: 10)

- a) Executive Information System
- b) Online Analytical Processing (OLAP)
- c) Role of End users
- d) Features in ERP II
- e) Sales and Distribution Module in ERP System

Q3. Attempt any THREE out of any FIVE:

(Marks: 30)

- a) Explain SAP Application Modules in brief.
- b) Briefly explain the facilities offered by web enabled ERP services?
- c) Define a consultant and describe his role.
- d) List the different categories of information systems and briefly explain Decision Support systems.
- e) How does a business model act as a mirror image of a business process?

Q4. Answer in detail:

(Marks: 20)

- a) List and explain the steps involved in ERP implementation. Why is package evaluation one of the most important phases in ERP implementation?
- b) Write a note on QAD and explain the modules of MFG/PRO.