

SVKM's NMIMS
NMIMS – GLOBAL ACCESS SCHOOL FOR CONTINUING EDUCATION

Programme: PGDMM (For Employees of Max Life Insurance)

Academic year: 2014 – 2015

Subject: Information Systems for Managers

Date: 16.06.2014

Semester: I - RE-EXAM

Marks : 50

Time: 11.00 a.m. to 1.00 p.m.

Instructions:

1. Answer to each new question to be started on a fresh page.
2. Figures in bracket indicate full marks.

Q. 1) Write short notes on (any 2 out of 4)

(Marks: 2X5=10)

- a) Basic Framework of Information Systems.
- b) DBMS
- c) DSS & EIS
- d) DRP

Q. 2) Write short notes on (any 2 out of 5)

(Marks: 2X5=10)

- a) ICT infrastructure Management.
- b) System Design Considerations.
- c) CRM
- d) MIS
- e) Programing Languages.

Q. 3) Attempt (any 3 out of 6)

(Marks: 3X10=30)

- a) What is an incidence? What are different types of attacks?
- b) Describe Information System architecture & its components.
- c) Describe with examples, different types of Information Systems.
- d) What do you understand by the term "Managing Information System"?
- e) What are the different types of software testing? What are their objectives?
- f) What is business Process Modeling? What are the tools available for doing it?
