SVKM's NMIMS NMIMS - GLOBAL ACCESS SCHOOL FOR CONTINUING EDUCATION

Programme: DSCM/PGDSCM

Academic year: 2014 – 2015 Subject: Operations Management Semester: II Course : New Marks : 70

Date: 23.06.2014

Time: 11.00 a.m. to 2.00 p.m.

Instructions:

- 1. Answer to each new question to be started on a fresh page
- 2. Figures in bracket indicate full marks

Q. 1) Attempt any 2 out of 4

(Marks: 2x5=10)

- a) Joint Ventures
- b) Preventive Maintenance & Break down maintenance
- c) Explain Kaizan
- d) What is Quality?

Q. 2) Write short notes on (2 out of 5)

(Marks: 2x5 = 10)

- a) Distinction between consumers & customers
- b) Manufacturing through sub contract
- c) Types of Layout
- d) Break even analysis
- e) Bills of materials

Q.3) Attempt any 3 out of 5

(Marks: 3x10 = 30)

- a) Narrate various inventory models .
- b) Explain functions of TQM.
- c) What are the various factors affecting location decisions?
- d) Describe the importance of customers in operation management.
- e) Enumerate the various aspects of Operations Management.

Q.4) Attempt both the questions

(Marks: 2x10 = 20)

- a) Narrate the Operations Manager's role.
- b) Explain various steps of Production Planning Control and benefits.
