

SVKM's NMIMS
NMIMS – GLOBAL ACCESS SCHOOL FOR CONTINUING EDUCATION

Programme: PGDSCM

Examination: December 2014
Subject: Enterprise Resource Planning

Semester: III
Course : New
Marks : 70

Date: 30.12.2014

Time: 3.00 p.m. to 6.00 p.m.

Instructions:

1. Answer to each new question to be started on a fresh page.
2. Figures in bracket indicate full marks.

Q1. Answer any 2 out of 4:

10 marks

1. Why is ERP important to a company?
2. What are the three common mistakes of ERP implementation?
3. List any four ERP soft wares.
4. Explain the technologies related to ERP.

Q2. Answer any 2 out of 5:

10 marks

- a. What are the new markets for ERP.
- b. Explain the advantages of ERP.
- c. What is the role of technical support team of ERP implementation?
- d. With the help of a diagram explain the sales and distribution modules.
- e. Explain contract with consultants.

Q3. Attempt any 3 out of 5:

30marks

- i. Explain the various phases in ERP implementation?
- ii. Discuss the various technologies that support ERP.
- iii. Explain the role of vendors and consultants in ERP.
- iv. Describe the benefits of using SAP AG ERP software in detail.
- v. Explain the role of ERP and E business in optimizing a company's performance.

Q4. Attempt both the questions:

20marks

1. Discuss the concept of business process reengineering. Should BPR precede or succeed an ERP implementation?
2. How can an organization use ERP implementation to obtain competitive advantage? Explain.