

SVKM's NMIMS
NMIMS – GLOBAL ACCESS SCHOOL FOR CONTINUING EDUCATION

Programme: PGDMM (For Employees of Max Life Insurance)

Examination: June 2015
Subject: Organisational Behaviour
Date: 15.06.2015

Semester: I - RE-EXAM
Marks : 50
Time: 3.00 p.m. to 5.00 p.m.

Instructions:

1. Answer to each new question to be started on a fresh page.
2. Figure in brackets indicates full marks.

1. Attempt any 2 out of 4 **Marks: 2*5=10**

- a) Challenges and opportunities for organizational behavior
- b) Power tactics
- c) Ability job fit
- d) Types of values

2. Write short notes on any 2 out of 5 **Marks: 2*5=10**

- a) Job satisfaction
- b) Adult stage of life(personality formation process)
- c) Stereotyping
- d) Trait theory of Leadership
- e) Formation of group

3. Attempt any 3 out of 6 **Marks: 3*10=30**

- a) Explain globalization and its impact on organizational behavior with the help of suitable examples.
- b) Describe determinants of personality.
- c) What are factors influencing perception, explain in detail?
- d) Explain theories of learning.
- e) Explain transaction analysis and johari window to analyze interpersonal conflict.
- f) Explain two content theories of motivation.
 - Maslow's need hierarchy theory
 - Herzberg two factor theory