

SVKM's NMIMS
NMIMS – GLOBAL ACCESS SCHOOL FOR CONTINUING EDUCATION

Programme: DBM/PGDBM/DMM/PGDMM/DFM/PGDFM/DHRM/PGDHRM/DITM/PGDITM/
DSCM/PGDSCM/DBFM/PGDBFM/DFPWM/DSM/DRM/PGDRM

Examination: June 2015
Subject: Organisational Behaviour

Semester: I
Course : New
Marks : 70
Time: 11.00 a.m. to 2.00 p.m.

Instructions:

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1. Answer to each new question to be started on a fresh page.
 2. Figure in brackets indicates full marks.
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1. Attempt any 2 out of 4

Marks: 2*5=10

- a) Approaches to Organizational Behaviour
- b) The Hawthorne studies
- c) Biographical Attributes and Individual Behaviour
- d) Job Satisfaction

2. Write short notes on any 2 out of 5

Marks: 2*5=10

- a) Ability job fit
- b) Cultural impact on personality
- c) Halo effect
- d) Maslow' need hierarchy theory of motivation
- e) Power tactics

3. Attempt any 3 out of 5

Marks: 3*10=30

- a) Explain determinants of personality.
- b) Explain factors influencing perception.
- c) What is reinforcement and how to administer reinforcement in an organization?
- d) Describe current issues in leadership.
- e) Explain inter personal and intergroup conflict resolution techniques:

4. Attempt both the Question:

Marks: 2*10=20

- a) Why job satisfaction of employees is important for the organizations and what are the factors influencing job satisfaction?
- b) Explain globalization and its impact on organizational behavior with the help of suitable examples.