

SVKM's NMIMS
NMIMS – GLOBAL ACCESS SCHOOL FOR CONTINUING EDUCATION

Programme: CBM

Examination: December 2015
Subject: Human Resource Management
Date: 15.12.2015

Term End Examination
Marks : 70
Time: 11.00 a.m. to 2.00 p.m.

Instructions:

1. Answer to each new question to be started on a fresh page.
2. Figures in bracket indicate full marks.

Q.1) Write short notes (Any 2 out of 4)

(Marks: 2X5=10)

- a) Importance of HRM
- b) Process of Job Analysis
- c) Fliesman job analysis system model
- d) Importance of training in Retail

Q.2) Write short notes (Any 2 out of 5)

(Marks: 2X5=10)

- a) Roles and responsibilities of HR Manager
- b) Questionnaire method of Job analysis
- c) Types of selection tests
- d) Contents of induction programme
- e) Dimensions of performance

Q.3) Attempt any 3 out of 5

(Marks: 3X10=30)

- a) What is Human Resource Planning? Explain the factors that affect Human Resource Planning.
- b) Explain about job evaluation and types of job evaluation schemes.
- c) Write a note on Job Design. Also elaborate on the kinds of alternative patterns.
- d) What is 'Recruitment. Explain about the sources of recruitment.
- e) Elaborate on the concept of balanced scorecard and performance

Q.4) Attempt both the questions.

(Marks 2x10=20)

- a) Explain the various functions of HRM.
- b) Answer in brief about the challenges faced by HRM due to changing environment.
