
SVKM's NMIMS
NMIMS – GLOBAL ACCESS SCHOOL FOR CONTINUING EDUCATION

Programme: DBM/PGDBM/DMM/PGDMM/DFM/PGDFM/DHRM/PGDHRM/DITM/PGDITM/
DSCM/PGDSCM/DBFM/PGDBFM/DRM/PGDRM

Examination: December 2016
Subject: Organisational Behaviour

Semester: I
Course : New
Marks : 70
Time: 11.00 a.m. to 2.00 p.m.

Date: 10.12.2016

Instructions:

1. Answer to each new question to be started on a fresh page.
 2. Figures in bracket indicate full marks.
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Q. 1) Attempt any 2 out of 4.

(Marks: 2X5=10)

- a) How does ERG Theory extend further the work of Maslow?
- b) Briefly describe the biological contributions to personality.
- c) Define attitude and explain the types of job-related attitudes.
- d) What are intellectual abilities?

Q. 2) Write short notes on any 2 out of 5.

(Marks: 2X5=10)

- a) Range of Leadership Styles
- b) Any ONE of the Process Theories of Motivation
- c) Operant Conditioning theory of Learning
- d) The two common problems in social perception - halo effect and stereotyping
- e) Biographical attributes of workforce

Q. 3) Attempt any 3 out of 5.

(Marks: 3X10=30)

- a) What are the sources of power?
- b) What are the advantages and disadvantages of working in teams?
- c) Is it true that morality or the issue of ethics in leadership has gained popularity in recent times? Give reasons for your answer.

- d) The Perceptual Organization means that the person's perceptual process organizes the incoming information into a meaningful whole. What are the different forms of perceptual organization?
- e) The Hawthorne studies realized the importance of human beings at work and cast the spotlight on people and their relationships at work. Give details of the Studies.

Q. 4) Attempt both the questions.

(Marks: 2X10=20)

- a) You are required to make a report on the Job Satisfaction of employees of your Company. Describe in detail the factors influencing the job satisfaction and the ways you will consider to measure the job satisfaction.
- b) There is a raging debate over whether a leader needs to have a greater Emotional Quotient or Intelligence Quotient. Elaborate your opinion on this. Briefly explain the major determinants of EQ.
